



# Lifecycle360 | Training Services



Specialized Team Training for Safe, Smooth,  
Efficient Operations



# CPM | CROWN LIFECYCLE 360 Training Services

## Comprehensive Lifecycle Support You Can Trust

**CPM | Crown's Lifecycle360** is a comprehensive suite of support solutions designed to help you and your team streamline and optimize the full lifecycle of your facility, from pre-engineering to long-term maintenance needs. Our global team of field service specialists has assessed, supported, installed, commissioned and started up thousands of projects and facilities worldwide. Our experience enables you to take control of your operations and:

- increase efficiencies
- reduce costs
- predict maintenance needs and equipment updates
- develop, test, scale and commercialize innovative ideas
- build employee knowledge and confidence
- avoid costly hassles, including unplanned shutdowns

### **A Consultative Approach**

CPM | Crown is a proven, trusted advisor who is ready to work with you to design the ideal support package for your operations. Every opportunity is unique, and our specialists have the experience that enables them to develop the ideal solutions that fit within your specific parameters.

### **Global Reach With a Local Touch**

Our diverse, talented support specialists live and work around the world and have helped plan and execute projects in many countries. Their experience and sensitivity enable us to navigate different cultures and languages every day. We are ready to support you no matter the location.

Lifecycle360 is the ideal complement for our robust, innovative equipment. Having our support will give you the peace of mind that comes from knowing you are maximizing the potential of your team and your operations.

### **Lifecycle360 Training Services**

**For customers who are facing the loss of experienced employees retiring out of the workforce and who are encountering frustrations in training and retaining engaged employees.**

CPM | Crown has created a dedicated team of professional training specialists to help our customers' employees overcome knowledge gaps in plant operation. Our Training Services ensure your employees are competent and confident in maintaining and operating our technology as designed, leading to a safe, thriving and professional work environment where employees want to stay. Employee training increases plant safety, efficiency, operational consistency and product quality.

When needed, our Training Specialists can draw from over 200 subject matter experts to teach oilseed plant theory, design, operation, maintenance, startups and shutdowns. We emphasize hands-on experiential learning so that your employees can apply their knowledge directly to your plant operations.

The training location is flexible – we will come to your plant, or your team can come to our world-class Global Innovation Center (GIC). At the GIC, we offer immersive, real-world operation experience in our continuous operation pilot plant and facility, which includes preparation, extraction, plant-based proteins (white flakes and concentrates), refining, bleaching, biofuels pretreatment and deodorizing.



## Training Services

- Training needs assessment
- On-site professional training
  - Classroom
  - Hands-on field training
- CPM | Crown Global Innovation Center and Training Facility
- Training modules include:
  - All CPM | Crown processes and technology
  - Plant theory, operation, safety, maintenance and automation
- Training modules selected based on customer needs and audience level (basic, advanced, custom)
- Access to specialized training from over 200 subject matter experts

## Benefits

- High-impact training from dedicated team of professional training specialists
- Employee training increases plant safety and promotes efficient plant operation and consistent product quality
- Higher employee confidence, job satisfaction and retention
- Employees understand the fundamentals underlying plant and equipment operation, improving real-time decision making
- Dynamic, experiential learning on real operating equipment





# Achieve Your Best Results with Our Trusted **Lifecycle360 Support Specialists**



When you combine CPM | Crown's robust equipment and technology with our Lifecycle360 Support Services, you will have peace of mind knowing that an experienced, dedicated and trusted partner has your back at every stage of your plant's lifecycle, from design to full-scale production and maintenance.

Our engineers and experts provide you with an unmatched level of experience: our team has over 1,000 years combined experience in the oilseed, renewable fuels and specialty processing industries. Don't carry the burden of coordinating services from different companies who don't know our equipment as well and who lack our breadth of knowledge and capabilities. We are your single source for the planning, coordination and support that will help secure the success of your investment and help you gain the edge on your competition.

## **Working together for a better world.**

From risk management to environmental management, CPM | Crown applies a global lens to your operations. Count on our problem-solving expertise to help fulfill your sustainability commitments.

## **Partner with us on your key initiatives**

- Carbon footprint reductions
- Emissions & energy reductions
- Operational performance
- Regenerative agriculture
- Renewable resources
- Social responsibility
- Supply chain resiliency
- Sustainability
- Zero waste targets

**Gain the competitive advantage with CPM | Crown's expertise, equipment and world-class Global Innovation Center.**

Feeding, Fueling and Building **a Better World.**



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